GENERAL CONDITIONS

RESERVATIONS AND PAYEMENTS

- Grupo Pacifico will not make any reservation by telephone.
- Reservations should be made through the hotel reservation form. One form per each room requested.
- The payment of the reservation has to be done in Euros.
- Reservations must be secured by either a bank cheque drawn on a Spanish bank only, either by credit card.
- After **15**th **March** the availability of the hotels cannot be guaranteed.
- Hotel reservations will be booked on a first-come first-served basis upon reception of the corresponding payment.
- Allotments at the Hotels are for the dates of the Conference (May 15-17, 2008). Previous days or late departure reservations are subject to hotel availability.
- Please send only once to avoid double booking.
- Special needs cannot be guaranteed, however Grupo Pacifico will do their best to honour all requests.

HOTEL RESERVATION

- Upon reception of the payment corresponding to the total reservation, Grupo Pacifico will send you a written confirmation voucher. Please review all information with accuracy.
- If your hotel selection is not available at the time of booking reception. Grupo Pacifico will offer an available similar room.

HOTEL CANCELATION AND NO-SHOW

- Cancellations and/or changes should be made in writing exclusively to Grupo Pacifico. For any cancellation received **prior 15**th **February**, the total amount paid will be refunded less **60** Euros as processing fees. For all cancellations made between **15th February** and 15^{tth} April one night will be
- applied.
- After 15th April or in case of no show, no refunds will be made.
- In the case of no-show the hotel may cancel the room at 9.00 AM of the following day. This will not modify the cancellation conditions.
- In any case refunds will be done after the congress.

REGISTRATION CANCELLATION POLICY

- Cancellation requests will have to be made in writing.
- If received by the organisers before 15th April 2008, payments will be refunded with a deduction of 60 Euros handling charge.
- After this date, no part of any payment will be refunded.

GRUPO PACIFICO, S.A. jeopardizes to the strictest confidentiality in the collection and processing of the date facilitated by its users in fulfilment of the arranged thing in the LOPD. The user of 9th European Congress on Telepathology and 3 International Congress on Virtual Microscopy can at any moment exercise the rights of access, rectification, cancellation and revocation of the consent for the cession of its data according to arranged in the Law and the other norms that

The gathered data will be used for the inscription to the congress and/or reserve of room in the hotel that the user has selected in the form of inscription and/or reserve of hotel.